



# Mercedes-Benz Certified Collision Program Application

Mercedes-Benz



# Mercedes-Benz Certified Collision Program Application Instructions

Please read the following instructions before filling out the Mercedes-Benz Certified Collision Program Application.

## **Collision Center**

Please fill out the following sections:

- ***We wish to participate in the Mercedes-Benz Certified Collision Program***
  - *Must choose either Dealer-owned or Dealer Sponsored*
- ***We wish to apply for the following program***
  - *Must choose either Base or Elite*
- ***We wish to apply for the Commercial Vehicle Certified Collision Program***
- ***Dealer Sponsored Collision Facility or Dealer Owned Collision Facility Information***

Once these sections have been completed, please email the application to the sponsoring dealership.

## **Sponsoring Dealership**

Please fill out the following section:

- ***Dealer Information***

Once this section has been completed, please email the application to your AOM, AM, and the MBUSA Collision Team ([mbcollision@mbusa.com](mailto:mbcollision@mbusa.com)).

## **MBUSA Field Representatives**

Please review the application and fill out the following section:

- ***MBUSA Information***

Once this section has been completed by both the AM and AOM, please email the application to the MBUSA Collision Team ([mbcollision@mbusa.com](mailto:mbcollision@mbusa.com)).



# Mercedes-Benz Certified Collision Program Application

We have reviewed the materials provided and would like to take advantage of this valuable opportunity to ensure the satisfaction of Mercedes-Benz customers by providing consistent customer handling and vehicle care.

**We wish to participate in the Mercedes-Benz Certified Collision Program (please select one):**

\_\_\_ As a Mercedes-Benz Dealer-owned Collision Center (Conducting business under the Mercedes-Benz Dealership)

\_\_\_ As a Mercedes-Benz Dealer sponsored Independent Collision Repair Provider

**We wish to apply for the following program (please select one):**

\_\_\_ Base Certified Collision Program

\_\_\_ Elite Certified Collision Program (Aluminum Structural Certification)

**We wish to apply for the Commercial Vehicle Certified Collision Program: Yes \_\_\_ No \_\_\_**

*This certification must be in conjunction with one of the above Certifications and is not a standalone program. Please note the Sponsoring Dealer must have a Mercedes-Benz Vans franchise.*

**Each applicant to the Mercedes-Benz Certified Collision Program shall undergo an inspection and comply with all the standards and requirements of the Mercedes-Benz Certified Collision Program. If you need a copy of the Program Materials please visit [www.mbcollisioncenters.com](http://www.mbcollisioncenters.com) or email [mbcollision@mbusa.com](mailto:mbcollision@mbusa.com) to request a copy.**

**Signing below confirms that you have read, understood and agree with the program requirements**

## Dealer Sponsored Collision Facility Information

Collision Facility \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Collision Center  
Manager Signature \_\_\_\_\_

Collision Center  
Manager (print) \_\_\_\_\_

Email \_\_\_\_\_

Telephone Number \_\_\_\_\_

Date \_\_\_\_\_

## Dealer Owned Collision Facility Information

Collision Facility \_\_\_\_\_

Physical Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Collision Center  
Manager Signature \_\_\_\_\_

Collision Center  
Manager (print) \_\_\_\_\_

Email \_\_\_\_\_

Telephone Number \_\_\_\_\_

Date \_\_\_\_\_



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## Dealer Information

Dealer Name \_\_\_\_\_ Service Manager  
(print) \_\_\_\_\_  
Address \_\_\_\_\_ Email \_\_\_\_\_  
City/State/Zip \_\_\_\_\_ Telephone Number \_\_\_\_\_  
Service Manager Signature \_\_\_\_\_ Date \_\_\_\_\_

## MBUSA Information

Dealer Code \_\_\_\_\_ Market \_\_\_\_\_  
AOM Print Name \_\_\_\_\_ AOM Signature \_\_\_\_\_  
AM Print Name \_\_\_\_\_ AM Signature \_\_\_\_\_

**Confirm all information is filled in and all signatures are obtained before submitting completed applications to [mbcollision@mbusa.com](mailto:mbcollision@mbusa.com).**

MBUSA reserves the right, in its sole discretion, to amend or to introduce new Standards for the Certified Collision Program from time to time. These changes will be communicated in advance and will be included in the next audit as revised Standards, together with a compliance deadline. (The MB CCC shall adhere to all new Standards upon the upcoming audit. Any failure to meet such Standards at such time will result in deficiencies, which must be timely cured in accordance with the procedures set forth herein.) It is the responsibility of the MB CCC to periodically check the website for updated documents and materials on the MB CCP.

The submission of this Application is not to be considered approval of the same, which may only be issued in writing by MBUSA after a full review of the application materials. It is acknowledged that the Dealer is submitting this Application on a voluntary basis based upon its review of the materials provided and based upon its own business judgment. MBUSA in no way guarantees any economic results or assure increases in the Dealer's profitability or customer satisfaction scores from Dealer participating in the Program.

